



Best in class
logistics services

■ abbeylogisticsgroup.com





Best in class
logistics services

280
LIQUID
TANKERS

220
POWDER
TANKERS

400
TRACTOR
UNITS

3
TANK
CLEANING
STATIONS

6
MAIN
DEPOTS

34
OPERATIONAL
DEPOTS

● ● ● Main depots
● Operational depots

Abbey Logistics provides road **transport tanker services** to bulk liquid and powder customers throughout the **UK and Northern Europe.**

Driven to be the leading road transport provider in Europe, Abbey has developed a reputation for solving problems for customers and delivering a best in class service that creates value, and gives customers a competitive advantage in their markets.



Steve Granite
CEO, Abbey Logistics Group

“I joined Abbey Logistics aged 15 as a trainee accountant. Back then the business was much smaller but had big ambitions to demonstrate to customers that a positive, transparent and user-friendly approach could provide significant benefits and real added value.

Fast forward to today, and the same desire, spirit and ‘can-do’ attitude is as strong as it was all those years ago and has proven to be Abbey’s differentiator and one of the reasons our customers choose us.

We are now the UK’s largest tanker company for food liquids and powders. Our growth has been fuelled by quality of service, flexibility and a genuine partnership approach that has opened doors in many other sectors.

We are now successfully operating across a wide variety of industries and have diversified our services to better support our customers.

Everyone at Abbey is passionate about their work, and dedicated to providing the levels of service that we know make us stand out in our market. It is our goal to continue with this approach, maintaining the positive culture we have in the business and being instrumental in our customers’ success.

”

■ **Keep reading to find out why
we're different....**



Abbey is the **UK's largest** bulk liquid and powder food transport provider, serving some of **Europe's largest manufacturers**.

1973

Origination of company based in Abbey Close, Birkenhead

1992

Abbey secures second site in Bootle, Merseyside and our first road tanker wash bay

1994

Launched ART 2000, the UK's first hygienically designed liquid food tanker which went on to win Motor Transport's prestigious "UK Tanker of the Year" award

1998

Third site opens in Hull with our second road tanker wash bay

2013

Abbey CEO Steve Granite launches "Think Logistics" to attract young people to the transport industry

2014

New depots opened in Middlewich and Birmingham

2015

UK's first silent truck is launched by Abbey and DAF



Since our foundation, Abbey has developed a reputation for supporting our customers' businesses and developing long-lasting partnerships based on trust, transparency, dependability, high performance and a can-do spirit that resonates throughout our company.

Our positive and innovative outlook allows us to solve our customers' problems and help propel their businesses forward through sustainable efficiency gains, flexibility and a commitment to operational excellence.

In addition to food-grade products, we provide transport and logistics services to many other sectors, including non-hazardous chemicals, polymers, animal feed, minerals, cement and aggregates. We also provide warehousing, European distribution and intermodal logistics through our fleet of ISO tank containers.

Abbey's energy and drive to provide the best standard of service to our customers has created a game-changing logistics business which supports and develops our customers' operations whilst creating a competitive advantage for them in their specific markets.

2001

Abbey opens London depot

2010

European operations begin for bulk liquid food

2011

Abbey enters the bulk powder transport market

2012

Abbey launches bespoke twin cargo trailer for transporting pallets and liquids

2015

New warehouse operation opens for business on the Wirral

2016

Abbey CEO Steve Granite successfully leads management buyout of the business

2017

Abbey acquires Armet Logistics, a leading food logistics company



Our UK-wide depot network is designed to minimise mileage and create flexibility for our customers.

Our road tanker fleet is large, modern and diverse, capable of safely and hygienically transporting a wide variety of products from depots strategically located to provide the flexible and responsive service our customers need.

THE ABBEY NETWORK

The **Abbey Network** is designed to improve the service and **cost-effectiveness** of our operations, reducing empty mileage, maximising efficiencies and give our customers the most accurate and timely information they need, when they need it.



Our network responds to customer requirements, scaling up resources when needed and resolving any unforeseen events quickly and without any impact to the service our customers receive.

Managed by dedicated and highly experienced planning teams, all movements are controlled through Abbey's planning system, which is fed by real-time GPRS, providing planners and customers with accurate information, timely updates, and helpful forecasts of delivery times.



■ OUR APPROACH

The Group's unique '**can-do**' spirit, our energy and positive attitude, together with our **commitment to driving excellence** in customer service, have helped us achieve industry-leading levels of customer retention.



OUR APPROACH SAFEGUARDS YOUR REPUTATION

We provide our customers with an honest, refreshing alternative to outdated, inflexible logistics solutions where static, legacy networks and the flawed 'one size fits all' approach take precedence over customers' actual needs.

Our operational solutions don't have to fit into an internal template; we recognise that every customer has different service needs and operational challenges.



FLEXIBLE TRANSPORT AND LOGISTICS SOLUTIONS

Our solutions are not set in stone; our attentive account management and friendly, approachable team work with our customers to continuously evolve and improve our operations.

Abbey's large and diverse fleet and nationwide depot network allows us to be flexible and agile and we have the resources to call upon without the need to subcontract our responsibilities.



BEST IN CLASS SAFETY

The safety of our employees, customers and the public is Abbey's first objective. Our focus on customer service and operational excellence is intrinsically linked with safety and we cannot achieve one without the other.

Every aspect of our operations, from warehousing to road transport, is monitored and reviewed by our team of health safety and compliance professionals to ensure the entire supply chain operates safely.





ENVIRONMENTAL SUSTAINABILITY

Abbey continuously looks for ways to improve our environmental performance across every area of our business, whilst working with customers to support their sustainability initiatives. Key to this is delivering environmentally sustainable logistics through a focus on operational excellence and efficiency.



EFFICIENT OPERATIONS

Through providing the most efficient, well-managed operations, we can reduce the impact we make on the environment by consuming less resources.

Our efforts include a significant focus on driver training to maximise fuel efficiency.



INTELLIGENT ROUTE PLANNING

Route planning is critical to reducing our environmental impact; for this reason we invest heavily in training our planners and investing in the most appropriate software to support efficient route planning and scheduling.



Abbey has three divisions:

Liquid Road Tankers, Powder Road Tankers and Warehousing.

We support some of the best-known manufacturers in the UK and Europe through modern, flexible and innovative transport and logistics operations.

In addition to pure transport, **Abbey provides added value to our customers** through supporting services and complete end-to-end logistics operations.

■ SUPPLY CHAIN SOLUTION OVERVIEW



Abbey Logistics implement a **solution** tailored specifically to **customers' needs** and the needs of **their customers**



■ END-TO-END LOGISTICS

Abbey can manage and optimise the inbound and outbound aspects of your supply chain.

Complex production processes make it more challenging for our customers to respond to their customers with pace and accuracy while balancing cost and performance.

Abbey can remove those pressures, giving our customers the ability to respond to their own customers more effectively and to focus on their core business, while we implement a solution tailored specifically for them.

We oversee all aspects of inbound and outbound tanker movements, from point of order to point of delivery, managing all stock levels and on-site logistics while providing real-time data on all transport and stock levels.

Our service streamlines processes, removes unnecessary blockages and puts in place a high-performing supply chain.

Our end-to-end solutions realign resources and enable significant performance and cost benefits.





■ ACCREDITATIONS AND TRADE ASSOCIATIONS







■ LIQUIDS

ISOTANK
CONTAINER
FLEET

280
LIQUID
TANKERS

HEATED
AND
STANDARD
TANKERS

**FOOD
DEDICATED**
THE UK'S LARGEST
FLEET OF ROAD
TANKERS

MULTI
COMPARTMENT
AND SINGLE
COMPARTMENT
ROAD TANKERS

We transport more than **1.5 million tonnes** of liquid foods per year around the **UK and Northern Europe**.



We are **Certified** to transport...

food,
animal feed,
waste and
non-hazardous
products.

In addition to food products, we also provide **bulk liquid transport and logistics for non-food products, including non-hazardous chemicals, waste products and fertilisers.**

Our **diverse tanker fleet**, combined with our **depot network** and teams of highly trained and dedicated drivers, ensure that our customers receive a convenient, flexible and responsive service.

We support our customers through a personalised and tailored approach, taking the time to understand their challenges and work with them to implement a solution that is cost effective, performance-enhancing and user-friendly.

We operate our own tank cleaning facilities in Liverpool and Hull, which are supported by a nationwide network of approved facilities that enables us to maintain maximum control of our operation and manage costs.



Products **we transport** include, but are **not limited to...**

- | | |
|--|---|
| <input type="checkbox"/> Refined oils and fats | <input type="checkbox"/> Spirits |
| <input type="checkbox"/> Mineral and spring waters | <input type="checkbox"/> Wines |
| <input type="checkbox"/> Liquid chocolate products | <input type="checkbox"/> Brewing yeasts |
| <input type="checkbox"/> Molasses | <input type="checkbox"/> Cream yeasts |
| <input type="checkbox"/> Sugars and glucose | <input type="checkbox"/> Emulsifiers |
| <input type="checkbox"/> Dairy products | <input type="checkbox"/> Soaps and soap bases |
| <input type="checkbox"/> Beers | <input type="checkbox"/> Waste products |
| <input type="checkbox"/> Juices | <input type="checkbox"/> Non-hazardous products |



We are a leading **bulk powder transport provider**, operating the UK's largest fleet of food powder tankers

Working across the country and Northern Europe, we provide flexibility, short lead times and enhanced customer service. Our fleet includes bulk silo tanks, vacuum tanks, urban delivery tanks and tipping tanks.

We specialise in bulk powder tanker transport for a variety of sectors including food, construction, plastics and minerals.

- ❑ **More than 220** powder tankers
- ❑ **Fleet includes** a wide range of capacities and configurations that can be specified to suit customer requirements
- ❑ **Bulk tipping silos** – full range of cubic capacity
- ❑ **Non-tipping tankers** – full range of cubic capacity
- ❑ **Urban delivery** vehicles
- ❑ **Nationwide silo** evacuation services (vacuum evacuation silos)
- ❑ **Highly trained** and professional drivers
- ❑ **Single and** multi-compartment tankers





Products **we transport**
include, but are **not limited** to...

SUGARS

SALTS

FLOUR

ANIMAL
FEEDS

CEMENT

SAND

CLAYS

PLASTICS

CARBONATES

MINERALS

FERTILISERS

APCR

ROAD
FIBRE

PAPER
FIBRE





Abbey operates **110,000 sq ft** of **warehousing units** in Bromborough on the Wirral. The warehousing space is strategically located, close to the M53, M56, M6 and M62 motorways and Liverpool port.

WAREHOUSING

Our warehouse is a secure, modern space, manned 24/7. Our Warehouse Management System (WMS) provides customers with **real-time visibility** of our warehouse operations and stock levels, and integrates seamlessly with their own systems to simplify the order process.

DRUMMING

Abbey provide food-grade drumming and packaging to customers looking for a flexible and reliable full-service logistics partner. Our on-site facility takes delivery of product through bulk tankers that is then packaged in drums ready for onward distribution. The benefit to our customers is significantly reduced transport mileage and subcontracting costs associated with filling, as Abbey can look after each aspect of the supply chain, from point of manufacture to point of delivery of the filled drums. This also enables Abbey to control the strict standards of hygiene required for transporting food-grade products.



Key features of Abbey Logistics' warehousing operations:

- Flexible modern ambient warehousing
- More than 110,000 sq ft available space
- Racked and block stack capabilities
- Short, medium, long term multi user storage solutions
- Wireless barcode scanning
- Integration with SAP and other ERP systems
- Real-time stock reporting and pallet traceability
- World-class WMS
- Drumming and packaging
- Pick and pack
- In-house compliance teams
- Full & part pallet pick services
- Fully flexible, cost-effective storage to support peak & seasonal demands
- Contract packing
- Cross-docking
- Re-working and re-labelling
- Container stuffing and de-stuffing
- Bulk bag handling
- Liquid drumming – food and non-food



Products we store include, but are **not limited** to...

WHITE
GOODS

ALCOHOLS

FOOD
INGREDIENTS

HEALTHCARE
PRODUCTS

RECYCLING
PRODUCTS

PAPERS &
CARDBOARDS

FERTILIZERS

PLASTICS

PACKAGING

■ TANK WASHING

Abbey's **tank wash facilities** in **Liverpool and Hull** were developed to give Abbey complete control of the quality of cleaning for our fleet of tankers.



ROAD TANKERS, ISO TANK CONTAINERS, IBCs

We provide tank cleaning services and livery wash facilities for road tankers, ISO tank containers, intermodal bulk containers (IBCs), refrigerated containers and most other commercial containers.

Our processes are fully supported by our:

ISO9001
Accreditation

ISO14001
Environmental Management Systems

OHAS18001
Health and Safety Management

TANK WASHING

Due to the nature of the products we carry, it is vitally important that our tankers are washed to a standard that exceeds legal compliance, and thanks to the wealth of knowledge we have in food-grade logistics, we can apply these standards to both our own and third-party tanks.

- ❑ Fully stainless steel wash bays
- ❑ Hot and cold water tank cleaning
- ❑ Air-filtered blow drying
- ❑ Sanitised and sterilised cleaning
- ❑ Steam heating
- ❑ Hose and flex cleaning
- ❑ IBC cleaning
- ❑ 24/7 operation with driver facilities
- ❑ External vehicle washing

FAST, EFFECTIVE, HIGH-QUALITY TANK WASH

Our tank cleaning stations in Liverpool and Hull provide fast, effective and compliant cleaning, and the fully automated wash cycles enable us to clean three standard 32,000-litre tankers every 30 minutes.

All of our cleaning station team undergo rigorous food hygiene training and work to strict wash cycle guidelines developed in partnership with our customers to ensure maximum quality and compliance.

CUSTOMER FEEDBACK



"The knowledge, energy and positivity that Abbey exhibit daily, along with their attention to detail, really sets them apart. Abbey are the high benchmark that we judge other transport providers by."

DS SMITH LOGISTICS



"What is unique about Abbey is the time and attention they take to learn and understand our business and their focus on building a long-lasting partnership."

CARGILL



"This is Transport Management for the twenty-first century and, in our opinion, Abbey are showing what can be achieved!"

LHOIST



"Through working with Abbey for a number of years we have seen first-hand the dedication and commitment they give to their customers."

TATA CHEMICALS



Best in class
logistics services

Liverpool Head Office

Brasenose Road
Bootle
Liverpool
L20 8HG

+44 (0)151 933 0999
hello@abbeylogisticsgroup.com

 **abbeylogisticsgroup.com**

