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Driven to be the leading road transport provider in Europe, Abbey has developed a reputation for solving problems for customers and delivering a best in class service that creates value, and gives customers a competitive advantage in their markets.



**Steve Granite**CEO, Abbey Logistics Group

"I joined Abbey Logistics aged 15 as a trainee accountant. Back then the business was much smaller but had big ambitions to demonstrate to customers that a positive, transparent and user-friendly approach could provide significant benefits and real added value.

Fast forward to today, and the same desire, spirit and 'can-do' attitude is as strong as it was all those years ago and has proven to be Abbey's differentiator and one of the reasons our customers choose us.

We are now the UK's largest tanker company for food liquids and powders. Our growth has been fuelled by quality of service, flexibility and a genuine partnership approach that has opened doors in many other sectors.

We are now successfully operating across a wide variety of industries and have diversified our services to better support our customers.

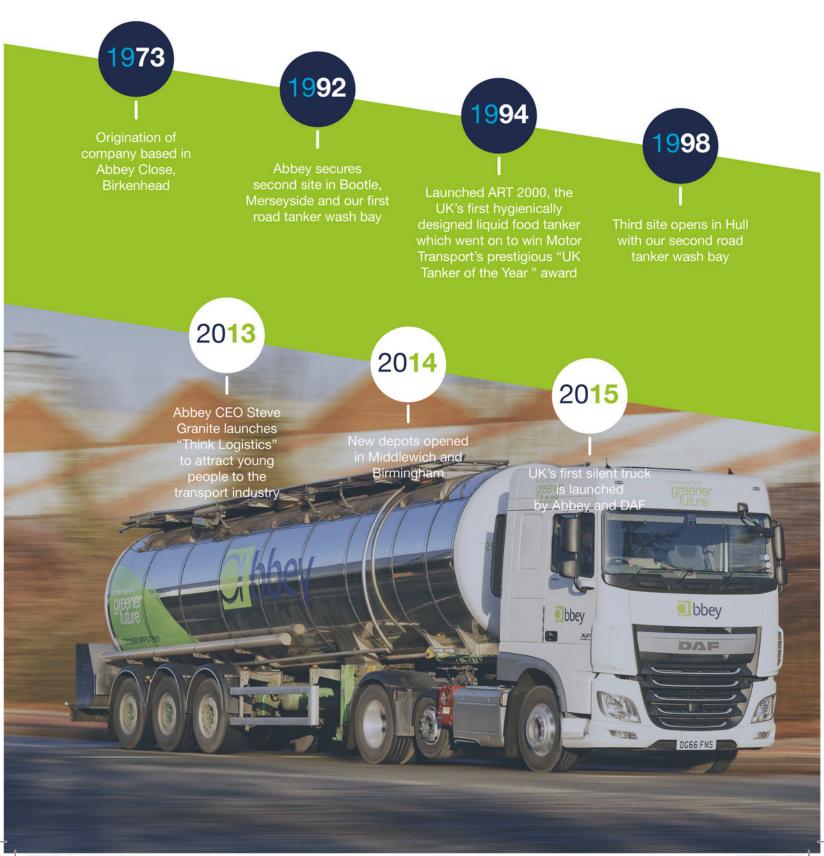
Everyone at Abbey is passionate about their work, and dedicated to providing the levels of service that we know make us stand out in our market. It is our goal to continue with this approach, maintaining the positive culture we have in the business and being instrumental in our customers' success.

Keep reading to find out why we're different....

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Abbey is the **UK's largest** bulk liquid and powder food transport provider, serving some of **Europe's largest manufacturers**.



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Since our foundation, Abbey has developed a reputation for supporting our customers' businesses and developing longlasting partnerships based on trust, transparency, dependability, high performance and a can-do spirit that resonates throughout our company.

Our positive and innovative outlook allows us to solve our customers' problems and help propel their businesses forward through sustainable efficiency gains, flexibility and a commitment to operational excellence.

In addition to food-grade products, we provide transport and logistics services to many other sectors, including non-hazardous chemicals, polymers, animal feed, minerals, cement and aggregates. We also provide warehousing, European distribution and intermodal logistics through our fleet of ISO tank containers.

Abbey's energy and drive to provide the best standard of service to our customers has created a game-changing logistics business which supports and develops our customers' operations whilst creating a competitive advantage for them in their specific markets.



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Our network responds to customer requirements, scaling up resources when needed and resolving any unforeseen events quickly and without any impact to the service our customers receive.

Managed by dedicated and highly experienced planning teams, all movements are controlled through Abbey's planning system, which is fed by real-time GPRS, providing planners and customers with accurate information, timely updates, and helpful forecasts of delivery times.

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#### **OUR APPROACH**

The Group's unique 'can-do' spirit, our energy and positive attitude, together with our commitment to driving excellence in customer service, have helped us achieve industry-leading levels of customer retention.





## **OUR APPROACH** SAFEGUARDS YOUR

**REPUTATION** 

We provide our customers with to outdated, inflexible logistics actual needs.

template: we recognise that

#### FLEXIBLE TRANSPORT AND LOGISTICS SOLUTIONS

Our solutions are not set in management and friendly, evolve and improve our

Abbey's large and diverse fleet and nationwide depot network allows us to be flexible and to call upon without the need to

#### **BEST IN CLASS SAFETY**

The safety of our employees, customers and the public is focus on customer service and operational excellence is and we cannot achieve one without the other.

from warehousing to road health safety and compliance entire supply chain operates







## Abbey has three divisions:

## Liquid Road Tankers, Powder Road

## Tankers and Warehousing.



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Abbey Logistics implement a solution tailored specifically to customers' needs and the needs of their customers



Abbey can remove those pressures, giving our customers the ability to respond to their own customers more effectively and to focus on their core business, while we implement a

We oversee all aspects of inbound and outbound tanker movements, from point of order to point of delivery, managing all stock levels and on-site logistics while providing real-time data on all transport and stock levels.

Our service streamlines processes, removes unnecessary blockages and puts in place a high-performing supply chain.

solution tailored specifically for them.

Our end-to-end solutions realign resources and enable significant performance and cost benefits.

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LIQUIDS

ISOTANK CONTAINER FLEET We transport more than 1.5 million tonnes of liquid foods per year around the UK and Northern Europe.

280 LIQUID TANKERS AND
STANDARD
TANKERS



HE UK'S LARGES FLEET OF ROAD TANKERS

## **MULTI**

AND SINGLE COMPARTMENT ROAD TANKERS



We are **Certified** to transport...

food, animal feed, waste and non-hazardous products.

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In addition to food products, we also provide bulk liquid transport and logistics for non-food products, including non-hazardous chemicals, waste products and fertilisers.

Our diverse tanker fleet, combined with our depot network and teams of highly trained and dedicated drivers, ensure that our customers receive a convenient, flexible and responsive service.

Dairy products

**Beers** 

Juices

We support our customers through a personalised and tailored approach, taking the time to understand their challenges and work with them to implement a solution that is cost effective, performance-enhancing and user-friendly.

We operate our own tank cleaning facilities in Liverpool and Hull, which are supported by a nationwide network of approved facilities that enables us to maintain maximum control of our operation and manage costs.

## Products we transport include, but are **not limited** to... Refined oils and fats **Spirits** Wines a Mineral and spring waters Liquid chocolate products Brewing yeasts a Molasses Cream yeasts a C Emulsifiers Sugars and glucose

Soaps and soap bases

Non-hazardous products

Waste products

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We are a leading bulk powder transport provider, operating the UK's largest fleet of food powder tankers

Working across the country and Northern Europe, we provide flexibility, short lead times and enhanced customer service. Our fleet includes bulk silo tanks, vacuum tanks, urban delivery tanks and tipping tanks.

We specialise in bulk powder tanker transport for a variety of sectors including food, construction, plastics and minerals.

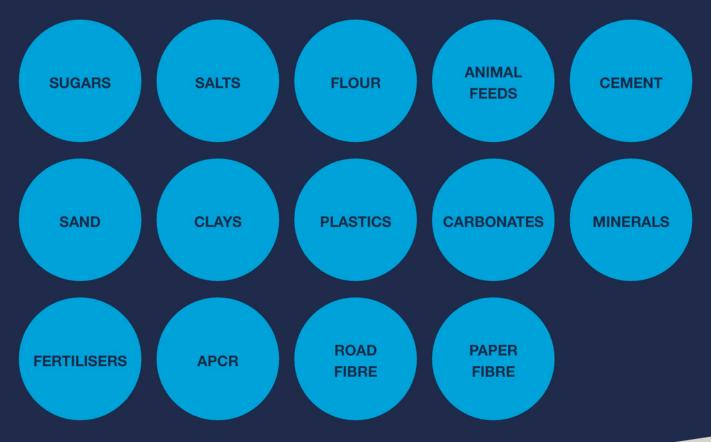
- More than 220 powder tankers
- Fleet includes a wide range of capacities and configurations that can be specified to suit customer requirements
- Bulk tipping silos full range of cubic capacity
- Non-tipping tankers full range of cubic capacity
- **Urban delivery vehicles**
- Nationwide silo evacuation services (vacuum evacuation silos)
- Highly trained and professional drivers
- Single and multi-compartment tankers



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# Products we transport include, but are not limited to...





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Abbey operates 110,000 sq ft of warehousing units in Bromborough on the Wirral. The warehousing space is strategically located, close to the M53, M56, M6 and M62 motorways and Liverpool port.

#### WAREHOUSING

Our warehouse is a secure, modern space, manned 24/7. Our Warehouse Management System (WMS) provides customers with **real-time visibility** of our warehouse operations and stock levels, and integrates seamlessly with their own systems to simplify the order process.

#### DRUMMING

Abbey provide food-grade drumming and packaging to customers looking for a flexible and reliable full-service logistics partner.

Our on-site facility takes delivery of product through bulk tankers that is then packaged in drums ready for onward distribution. The benefit to our customers is significantly reduced transport mileage and subcontracting costs associated with filling, as Abbey can look after each aspect of the supply chain, from point of manufacture to point of delivery of the filled drums. This also enables Abbey to control the strict standards of hygiene required for transporting food-grade products.



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# Key features of Abbey Logistics' warehousing operations:

- Flexible modern ambient warehousing
- More than 110,000 sq ft available space
- Racked and block stack capabilities
- Short, medium, long term multi user storage solutions
- Wireless barcode scanning
- Integration with SAP and other ERP systems
- Real-time stock reporting and pallet traceability
- World-class WMS
- Drumming and packaging

- Pick and pack
- In-house compliance teams
- Full & part pallet pick services
- Fully flexible, cost-effective storage to support peak & seasonal demands
- Contract packing
- Cross-docking
- Re-working and re-labelling
- Container stuffing and de-stuffing
- Bulk bag handling
- Liquid drumming food and non-food



Products we store include, but are not limited to...

WHITE GOODS

**ALCOHOLS** 

FOOD INGREDIENTS HEALTHCARE PRODUCTS

RECYCLING PRODUCTS

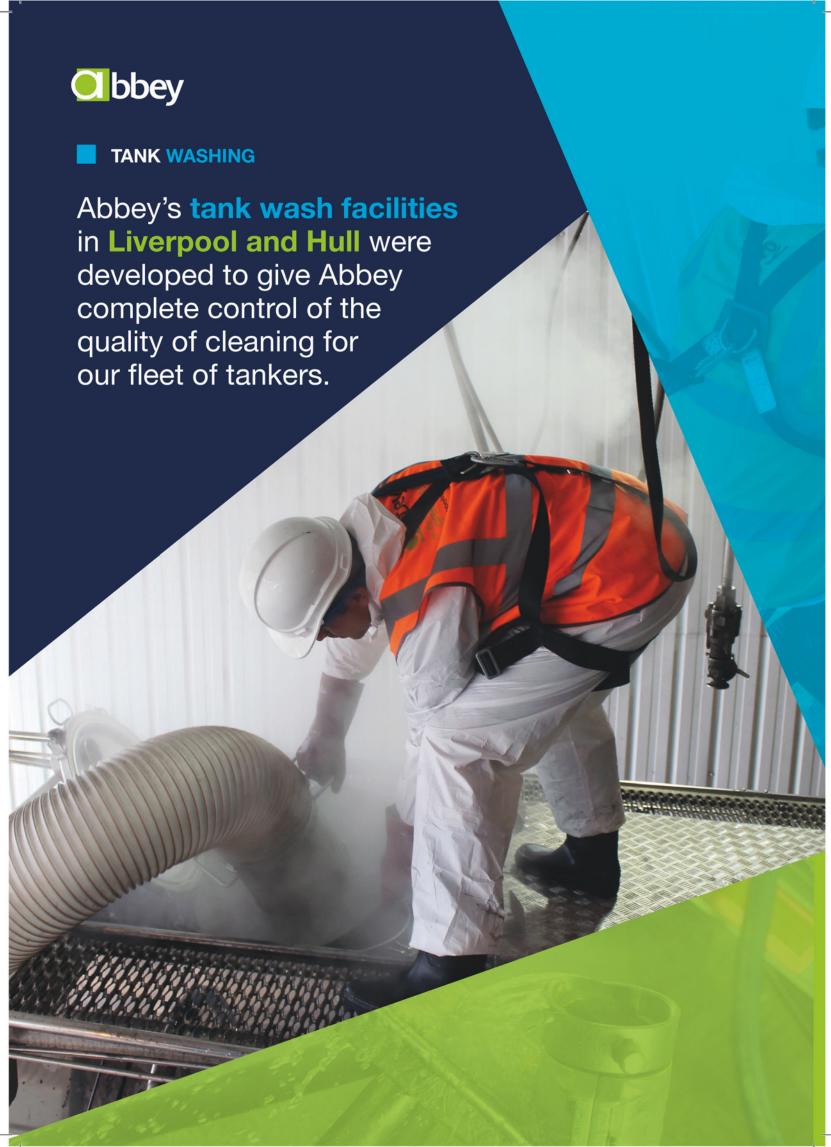
PAPERS & CARDBOARDS

**FERTILIZERS** 

**PLASTICS** 

**PACKAGING** 

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#### **TANK WASHING**

Due to the nature of the products we carry, it is vitally important that our tankers are washed to a standard that exceeds legal compliance, and thanks to the wealth of knowledge we have in food-grade logistics, we can apply these standards to both our own and third-party tanks.

- Fully stainless steel wash bays
- Hot and cold water tank cleaning
- Air-filtered blow drying
- Sanitised and sterilised cleaning
- Steam heating
- Hose and flex cleaning
- IBC cleaning
- 24/7 operation with driver facilities
- External vehicle washing

# ROAD TANKERS, ISO TANK CONTAINERS, IBCs

We provide tank cleaning services and livery wash facilities for road tankers, ISO tank containers, intermodal bulk containers (IBCs), refrigerated containers and most other commercial containers.

Our processes are fully supported by our:

## **ISO9001**

Accreditation

### ISO14001

**Environmental Management Systems** 

### **OHAS18001**

**Health and Safety Management** 

#### **FAST, EFFECTIVE, HIGH-QUALITY TANK WASH**

Our tank cleaning stations in Liverpool and Hull provide fast, effective and compliant cleaning, and the fully automated wash cycles enable us to clean three standard 32,000-litre tankers every 30 minutes.

All of our cleaning station team undergo rigorous food hygiene training and work to strict wash cycle guidelines developed in partnership with our customers to ensure maximum quality and compliance.

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#### CUSTOMER FEEDBACK



"The knowledge, energy and positivity that Abbey exhibit daily, along with their attention to detail, really sets them apart. Abbey are the high benchmark that we judge other transport providers by."

DS SMITH LOGISTICS



"What is unique about Abbey is the time and attention they take to learn and understand our business and their focus on building a long-lasting partnership."



"This is Transport Management for the twenty-first century and, in our opinion, Abbey are showing what can be achieved!"

LHOIST



"Through working with Abbey for a number of years we have seen first-hand the dedication and commitment they give to their customers."

TATA CHEMICALS

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